

March 18, 2020

Dear partner,

Today, the Canadian and U.S. governments announced that the border will be closed to tourists. The announcement also stated that truckers would continue to be able to travel freely. This event reminds us of the vital role your industry plays with our organization and in society in general.

I want to take a few moments to thank you for the exceptional work your employees and yourself are doing in these difficult times. While a large number of people remain at home, your employees continue to hit the road every day to assure our customers and citizens that products essential to everyday life continue to be delivered to meet their needs. I salute their commitment.

I encourage them to be cautious and implement the recommended hygiene and prevention measures. We have their health at heart.

These days, many people are recognizing the courage of health care personnel. And I am one of them. But I would also like to point out that other citizens and professionals are playing a role that is perhaps less visible, but just as essential in the current crisis, and you are one of them.

Thank you for your contribution.

Mario Plourde President and Chief Executive Officer Cascades